

Jewish Family and Community Services' Immigrant Services and Connections (ISAC): Joe Simeone (MPIA '20)

Joe Simeone (MPIA'20) is interning with the Jewish Family and Community Services' Immigrant Services and Connections (ISAC) program, a Department of Human Service's funded partnership of 5 non-profits serving immigrants in Allegheny County. Here, he completed intakes, communicating with immigrants to assess their needs and connect them with the services. These needs range from help reading and sorting mail to assistance accessing legal resources. Through ISAC, people are offered support to navigate a complex society and overcome challenging linguistic and cultural barriers, while service providers are given the knowledge to better accommodate them. Joe says, "To contribute to this program, in however small a way, was an invaluable experience for me."